Kushagra Saxena

Site Reliability Engineer with 5+ years of experience in scaling cloud infrastructure, automating Kubernetes-native systems, and improving platform reliability through CI/CD, observability, and security tooling. Proven track record in building custom Kubernetes operators, managing production-grade GCP environments, and implementing security controls using tools like Falco and Sysdig.

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Delhi, India

WORK EXPERIENCE

Senior Site Reliability Engineer

Exabeam

03/2024 - Present

Remote, INDIA

Achievements/Tasks

- Led migration from Looker Classic to Looker Core across Dev/Staging/Prod using Terraform; authored complete provisioning and deployment documentation.
- Developed custom Kubernetes operators to automate Spanner autoscaling and per-customer Logstash deployments using Helm and ArgoCD.
- Implemented Falco for runtime security with custom rules and GitOps-based rollout.
- Enforced secure networking via Istio (namespace/FQDN-based policies) and iptables for restricting internet egress to VPC-only traffic.
- Integrated Sysdig image scanning into GitHub Actions pipelines for vulnerability checks before image pushes to Google Artifact Registry.
- Deployed and managed 10+ ClickHouse clusters with GCP Private Connect, IP whitelisting, Prometheus monitoring, and step-based autoscaling strategies.
- Investigated and resolved incidents including CI/CD failures, DNS issues, and Kubernetes access problems.
- Configured Grafana alerts routed to Opsgenie to enhance incident response workflows.
- Reduced false positives and resource sprawl by identifying and cleaning up orphaned MongoDB instances and stale resources.
- Owned end-to-end deployment of Windmill app using Kustomize and GitHub Actions with staged rollout across environments.

SKILLS



PERSONAL PROJECTS

Business Ideas Platform: FullStack AI-Powered App 🕜

- Built a full-stack web application using React (frontend), Golang (backend), and Neo4j (graph database) for managing business ideas with user collaboration and like comments features.
- Integrated Autho for secure user authentication and role-based access control.
- Leveraged AI tools like **Cursor**, **Claude.ai**, and other agents to accelerate development, perform code reviews, and generate boilerplate efficiently.
- Demonstrated applied experience in Al-assisted development workflows, enhancing productivity and speeding up feature delivery.

RTCM: Remote Traffic Control & Monitoring System

- Designed and developed an IoT-based intelligent traffic control system using Python, Raspberry Pi, and Google Maps Public API.
- System dynamically adjusted traffic light timing based on realtime traffic data and congestion patterns.
- Built with a vision to enable choke-point analysis, live visualization, and improved city traffic planning.
- Demonstrated capabilities in hardware-software integration, real-time data streaming, and crowd-sourced analytics.

ExcelSheetMapper

- Developed a tool using Apache POI (Java) to automate the extraction and consolidation of data from multiple Excel sheets.
- Designed logic to intelligently map and merge inputs into a single structured output file.
- Achieved a 93% reduction in manual copying errors, significantly increasing accuracy and operational throughput.
- Helped eliminate repetitive work in internal workflows. showcasing potential for enterprise data processing automation.

WORK EXPERIENCE

Member of Technical Staff - 2

VMWare

04/2022 - 12/2023

Bangalore, INDIA

Achievements/Tasks

- Automated Tanzu Kubernetes Grid (TKG) integration into Tanzu Mission Control (TMC); resolved issues across multi-cloud platforms (AKS, EKS, GKE).
- Developed CI/CD pipelines using Jenkins and Concourse for end-to-end automation of code promotion and infrastructure provisioning.
- Created a custom Concourse resource to detect code changes, build containers, and push to image registries.
- Built and maintained a test automation framework (Ginkgo, Go) for validating upgrades and crossinterface compatibility in TMC-SM.
- Designed automation for syncing container images across registries (e.g., Harbor ↔ ECR), improving image availability.
- Extended the internal test platform to support public cloud clusters (EKS, AKS, GKE)...
- Developed a test framework using Ginkgo and Golang which works on multiple product interfaces. It helped in multifold reduction in the testing time.
- Worked on enabling the self-developed testing framework for various public cloud Kubernetes platforms (EKS, AKS and GKE).
- Automated AWS cost optimizations using API-driven scheduling and tagging strategies.
- Implemented a source-control-based authorization provider for internal CI systems.

Senior Software Engineer

Capgemini

09/2019 - 04/2022

Chennai, INDIA

Achievements/Tasks

- Led development of a scalable test automation framework for Guidewire Insurance Suite (State Farm Insurance), reducing testing time by 8x.
- Improved PolicyCenter message processing throughput by 11% through queue optimization.
- Optimized backend services by reducing unnecessary DB queries, achieving 35% faster response times.
- Deployed and managed enterprise apps on AWS Linux servers, including monitoring and performance tuning.
- Built an automated headless server management system that reduced downtime via proactive alerting.
- Designed tools (e.g., GAnalyzer) to validate Guidewire data models and reduce runtime schema issues
- Led development of an employee management portal (Spring Boot + Angular) with JWT-based access control.

ACHIEVEMENTS

Awards for consistent contributions

Received multiple "Pat on the Back" awards at Exabeam in recognition of consistent high-impact contributions and ownership of critical SRE initiatives.

Awards for exceptional performance.

Received 5+ spot awards for exceptional performance on different products in VMWare

Awarded as winners in solution development under WeSynergize initiative 2020

WeSynergize is a open problem solving platform initiative in Capgemini, where our team developed and delivered a Spring/Angular based web app.

Worked as college lead under Google's GDSC(Google Developer Student Clubs) initiative. (07/2017 - 06/2018) ☑

Worked in developing various app solutions for local businesses to connect them to internet and enhance their business.

EDUCATION

B.Tech (Hons.) (CSE)
ABES Engineering College

07/2015 - 06/2019

Ghaziabad, INDIA

CERTIFICATES

1Z0-808 Java SE 8 Programmer I

Secured 92% score in Oracle Certified Associate (OCA) Exam